

THE SERVICE IN TRADICESS



Republic of the Philippines OFFICE OF THE PRESIDENT COMMISSION ON HIGHER EDUCATION



CHED MEMORANDUM ORDER NO. 29 SERIES OF 2013

SUBJECT : SUPPLEMENTAL IMPLEMENTING GUIDELINES ON CASCADING PERFORMANCE TARGETS OF STATE UNIVERSITIES AND COLLEGES (SUCs) IN LINE WITH EXECUTIVE ORDER (EO) NO. 80 SERIES OF 2012

Pursuant to the provisions of Executive Order No. 80 Series of 2012, the Interagency Task Force (IATF) Memorandum Circular No. 2013-01 and Commission en banc Resolution Number 614-2013, CHED hereby issues these supplemental implementing guidelines on cascading performance targets (PTs) of the SUCs for FY 2013.



## 1. PURPOSE

- To provide additional specific guidelines on the cascading of the SUC performance targets to the second level or pertinent delivery unit targets; and
- 1.2 To set the timetable for submission, review and approval.
- 2. PROCEDURAL GUIDELINES
  - 2.1 The SUC shall start by reviewing the following:
    - a. The SUC's FY 2012 major final outputs (MFOs), performance indicators (PIs), targets and accomplishments in line with IATF Memorandum Circular No. 2012-01;
    - b. The MFOs, PIs and 2014 targets resulting from the restructuring of Programs/Activities/Projects (PAPs) in accordance with National Budget Circular No. 532; and
    - c. The key program/project targets agreed with CHED particularly those related to the Public Higher Education Reform Roadmap
  - 2.2 In determining its MFOs, the SUC shall be guided by the Performance Information for each SUC under the Organizational Performance Indicators Framework (OPIF), presented in the Performance-Informed Budget Structure of the National Expenditure Program FY 2014.
  - 2.3 The SUC shall select or prioritize the three (3) most significant performance indicators (PIs) for each of the MFOs and two (2) PIs each for the Offices under Support to Operations (STO), Key Programs/Projects (KPP) and General Administration and Support Services (GASS).



- 2.4 The selection of PIs for the MFOs and STOs for 2013 shall be guided by the list of PIs provided in Annex-A. Each SUC shall use the PIs and set targets appropriate for its level.
- 2.5 Targets shall indicate an improving trend over the 2012 accomplishments and reflect the equivalents for 2013 of the 2014 targets committed in the National Expenditure Program FY 2014.
- 2.6 The SUC shall identify the offices/colleges/units responsible for the delivery of the MFOs and KPPs and allocate among them the FY 2013 targets corresponding to the selected or prioritized PIs which are strategic to organizational goals and which will define the performance of the SUC. These cascaded office/college/unit targets shall be set on a quarterly or semestral basis to ensure the timeliness of service delivery where applicable.
- 2.7 In cascading the targets, consideration shall be given to the Public Higher Education Reform Roadmap, SUC's strategic plan, budgetary allocation and number of existing employees in the various delivery units for FY 2013.
- 2.8 The SUC shall refer to the Forms A, A1 and B for the templates on Cascading of SUC Performance Targets and include in its submissions the MFOs, Pis and PTs of the offices/colleges/units.



## 3. TIMELINE

The SUCs shall submit to CHED not later than September 12, 2013 both electronic and printed copies of the accomplished Forms A, A-1 and B for endorsement to the Inter-Agency Task Force – AO25 Secretariat at <u>ao25secretariat@dap.edu.ph</u> on or before September 15, 2013.

4. EFFECTIVITY

This Memorandum Circular shall take effect immediately.

For the Commission:

PATRICIA B. LICUANAN, Ph.D. Chairperson





## LIST OF SUCs MFOs/PIs:

Performance Indicators						
I. Operations						
Major Final O	utput 1: Higher Education Services					
	1.1 Total no. of graduates in mandated and priority programs					
All levels but	1.2a. Average percentage passing in licensure exams by SUC graduates/national					
with different	average % passing in board programs covered by SUC					
	1.2b. Percentage (cumulative) of accredited programs to total no. of programs					
targets	1.3 Percentage of graduates who finished their academic programs according to the					
	prescribed timeframe					
<b>Major Final O</b>	utput 2: Advanced Educational Services					
	2.1 Total number of graduates in mandated and priority programs					
	2.2 Percentage of graduates who engaged in employment or whose employment					
All levels	status improved within 1 year of graduation					
	2.3 Percentage of Students who rate timeliness of education delivery/supervision as					
	good or better					
<b>Major Final O</b>	utput 3: Research Services					
	3.1 Number of research studies completed in the last 3 years					
	3.2 Percentage of research outputs presented or published					
Levels I & II	3.2a. Percentage of outputs presented in local, regional, national, or international for a					
Levels III & IV	3.2b. Percentage of research outputs published in recognized refereed journal or					
	submitted for patenting/patented					
	3.3 Percentage of research projects conducted or completed on schedule					

## LIST OF SUCs MFOs/PIs:

Major Final Output	4: Extension Services			
	4.1 Number of persons trained weighted by length of training			
	4.2a. : % of trainees/adoptors who utilize the technologies in viable demonstration			
	projects or profitable enterprises			
All levels but with	4.2b. Percentage of Trainees/clients who rate services rendered as good or better			
different targets	4.3a. Percentage of requests for training/technical advice responded to within 3 days			
	of request			
	4.3b. Percentage of persons given training or advisory services who rate timeliness of			
	service delivery as good or better			
Major Final Output 5: Health Services				
	5.1a. Number of patients managed			
	5.1b. Number of surgeries			
	5.1c. Number of in-patients bed			
	5.2a. Net death rate among in-patients			
	5.2b. Percentage of patients that rate the hospital services as satisfactory or better			
	5.2c. Percentage of patients with hospital acquired infection			
	5.2d. Percentage of relapse cases for mental and drug rehabilitation clients within 3			
	months after discharge			
	5.3a. Percentage of out-patients medically attended to within 2 hours after registration			
	5.3b. Number of weeks waiting period for elective surgery			
	5.3c. Occupancy rate of in-patient beds			

## LIST OF SUCs MFOs/PIs:

II. Support to Operations (STO)						
	6.1 Percentage of students and personnel who availed of non-academic related					
	services (e.g. library services, medical/dental services, guidance services, ICT					
	services, etc.)					
	6.2 Percentage of faculty and personnel enabled to pursue studies/training					
III. General Adminis	stration and Support Services (GASS)					
	7.1 Percentage of actual utilization of budget inclusive of income to total operating					
	budget					
	7.2 Percentage of financial statements and reports/documents submitted to COA,					
	CHED, DBM and other agencies within mandated time					



## **MFO 1. Higher Education Services**

**1.1** Mandated programs are those that are specifically identified in the SUC's charter; Priority programs are those decided by the Board/indicated in the SUC's Strategic Plan to be aligned with the institution's vision, and relevant to job market and national or regional development needs.

In the case of the Philippine Merchant Marine Academy (PMMA), this indicator may be nuanced to reflect its unique character, e.g. "Percentage of students who board international vessels for shipboard training and potential employment after graduation".

- **1.2** The SUC may choose either 1.2a or 1.2b
- **1.2a.** This should be estimated following the steps and hypothetical example below.

**Step 1.** Add the total target number of SUC graduate passers and the total number of takers in all the SUC board programs,

**Step 2.** Compute the average percentage passing by dividing the total target number of SUC graduate passers by the total number of takers in all the SUC board programs.



SUC Board Program	Target # of	# of passers takers	% passing	3 – year total national takers	3 – year total national passers	% passing
LET Elem	252	52		230,097	66,248	
LET Second	269	63		208,533	63,975	
Agriculture	297	147		9,024	3,352	
Total	818	262	32.03%	448,464	133,575	29.78%
			(262/818)			133,575/448,464

SUC Ave % across all SUC board programs: Total number of passers/total number of takers = **170/290 = 32.03%** 

Average national passing rate across programs covered by SUC: 29.78%

**Step 3.** Divide the SUC Ave % passing rate by the 3 year average national passing rate = **Target: 32.03/29.78 = 107.55%** 



**1.2b.** To estimate this, divide the target total number of programs accredited Level 1-IV, by the total number of SUC programs (covered by Board Resolution/government authority)

	Period of validity					
	2011-2013	2012-2013	2013-2015	Total		
Number of accredited programs	5	3	4	12		
Total number of existing programs				20		

## Target: 12/20 = 60%

1.3. To calculate this, divide the total projected number of graduates who did not or could graduate within Maximum Residency Requirement (MRR) period, by the total number of graduates during the terms covered by the calendar year SY 2012-2013



## **MFO 2. Advanced Higher Education Services**

2.1 Same as MFO 1.1

**2.2** This would require a graduate tracer study to determine the number of graduates of post baccalaureate diploma, Masters and doctorate degrees during the previous school year (SY) 2012-2013. Based on the results of the study, estimate the number of graduates who graduated during the said SY who found or are likely to find productive employment or whose employment status improved/will likely improve within 6 months after graduation by Dec 2013. Divide the resulting number of graduates during the said terms, then multiply the quotient by 100 to get the percentage.

Improvement in employment status may be in terms of promotion, change in status from temporary to permanent or from contractual to regular, designation to more responsible position/tasks, grant of awards or incentives in recognition of the upgraded qualification.

**2.3** The SUC has to adopt a mechanism for gathering students' feedback



## **MFO-3. Research Services**

Choose between 3.2a and 3.2b depending on the SUC's level **3.2b.** *"recognized refereed journal"* means CHED-recognized and/or SCOPUS-or ISIindexed

### **MFO-4. Extension services**

Choose one from 4.2a - 4.2b for a quality indicator, and one from 4.3a - 4.3b for timeliness indicator.

The following table for weights shall be used with the 8-hour or one day duration of training assigned as the base index weight of 1. Please note that the assigned weights are not proportionate to the base index. While increasing the duration increases the value added to the training, number of trainees or beneficiaries remains the same.

Length of training	Weight
<8 hours	0.5
8 hours or one day	1
2 days	1.25
3-4 days	1.5
5 days or more	2



## **FORM A**

## **DEPARTMENT PERFORMANCE TARGETS (ACCOMPLISHMENT)** \* \*Note: Same form to be used for submitting 2013 Accomplishments

			g = e : e : .ee ep		
MFOs AND PPERFORMANCE INDICATORS (1)	DEPARTMENT FY 2012 ACTUAL ACCOMPLISHMENT (2)	DEPARTMENT FY 2013 TARGET (3)	RESPONSIBLE BUREAUS/ OFFICES (4)	DEPARTMENT FY 2013 ACTUAL ACCOMPLISHMENT (5)	REMARKS (6)
A. Major Final Outputs (MFC	s)/ Operations				
MFO 1: Higher Education Servi	ces				
2013 BUDGET:					
Performance Indicator 1: Total no. of graduates in mandated and priority programs					
Performance Indicator 1.2a: Average percentage passing in licensure exams by SUC graduates/national average % passing in board programs covered by SUC					
Performance Indicator 1.2b: Percentage (cumulative) of accredited programs to total no. of programs					
Performance Indicator 1.3: Percentage of graduates who finished their academic programs according to the prescribed timeframe					

### **CONTINUATION OF FORM A**

MFO 2: Advanced Educational Ser	vices				
2013 BUDGET:					
<b>Performance Indicator 2.1:</b> Total number of graduates in mandated and priority programs					
Performance Indicator 2.2:					
Percentage of graduates who					
engaged in employment or					
whose employment status					
improved within 1 year of					
graduation					
Performance Indicator 2.3: Percentage of Students who rate timeliness of education delivery/supervision as good or better					
MFO 3: Research Services		•	•	•	
2013 BUDGET:					
Performance Indicator 3.1: Number of research studies completed in the last 3 years					
Performance Indicator 3.2:					
Percentage of research outputs					
presented or published					
Performance Indicator 3.2b:					
Percentage of research outputs					
published in recognized					
refereed journal or submitted					
for patenting/patented					
Performance Indicator 3.3:					
Percentage of research					
projects conducted or					
completed on schedule					

### **CONTINUATION OF FORM A**

MFO 4: Extension Services			
Performance Indicator 4.1:			
Number of persons trained			
weighted by length of training			
Performance Indicator 4.2a:			
% of trainees/adoptors who			
utilize the technologies in			
viable demonstration projects			
or profitable enterprises			
Performance Indicator 4.2b:			
Percentage of Trainees/clients			
who rate services rendered as			
good or better			
Performance Indicator 4.3a:			
Percentage of requests for			
training/technical advice			
responded to within 3 days of			
request			
Performance Indicator 4.3b:			
Percentage of persons given			
training or advisory services			
who rate timeliness of service			
delivery as good or better			



### **CONTINUATION OF FORM A**

2013 BUDGET:         Performance Indicator 1:         Percentage of students and personnel who availed of non- academic related services, (e.g. library services, medical/dental services, guidance services, ICT services, etc)         Performance Indicator 2:         Percentage of faculty and personnel enabled to pursue studies/training         General Administration and Support Services (GASS)         2013 BUDGET:         Performance Indicator 1: Performance Indicator 1: Performance Indicator 1: Performance Indicator 1: Performance Indicator 2: Performance Indicator 2: Performance Indicator 2: Performance Indicator 2: Percentage of financial statements and reports/documents submitted to COA, CHED, DBM and other agencies within mandated time         Prepared by:	Support to Operations (STO)				
Percentage of students and personnel who availed of non-academic related services, medical/dental services, guidance services, ICT services, etc)       Image: Content of the service of the se	2013 BUDGET:				
personnel who availed of non- academic related services, medical/denial services, guidances services, (ET services, etc)       Image: Comparison of the services of th	Performance Indicator 1:				
academic related services       image: acidemic related services, guidance services, BCT       image: acidemic related services, guidance services, BCT         services, etc)       Performance Indicator 2:       Percentage of faculty and personnel enabled to pursue studies/training         General Administration and Support Services (GASS)       2013 BUDGET:	Percentage of students and				
(e.g. library services, medical/dental services, guidance services, ICT services, I	personnel who availed of non-				
medical/dental services, iguidance services, ICT       guidance services, ICT         services, etc)       Performance Indicator 2:         Percentage of faculty and personnel enabled to pursue studies/training       guidance services         2013 BUDGET:	academic related services				
guidance services, etc)					
services, etc)   Performance Indicator 2:   Percentage of faculty and personnel enabled to pursue studies/training   General Administration and Support Services (GASS)   2013 BUDCET:   Performance Indicator 1:   Performance Indicator 2:   Performance Indicator 2:   Performance Indicator 2:   Performance Indicator 2:   Performance Indicator 1:   Statements and   reports/documents submitted   to COA, CHED, DBM and   other agencies within   mandated time   Prepared by:					
Performance Indicator 2: Percentage of faculty and personnel enabled to pursue studies/training       Image: Construct of the service of the servi					
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personnel enabled to pursue					
studies/training					
General Administration and Support Services (GASS)         2013 BUDGET:         Performance Indicator 1:         Percentage of actual utilization of budget inclusive of income to total operating budget         Performance Indicator 2:         Percentage of financial statements and reports/documents submitted to COA, CHED, DBM and other agencies within mandated time         Prepared by:					
2013 BUDGET:					
Performance Indicator 1:		ort Services (GASS)			
Percentage of actual utilization of budget inclusive of income to total operating budget       Image: Comparised of the second sec			I		
of budget inclusive of income to total operating budget					
to total operating budget					
Performance Indicator 2:       Percentage of financial statements and reports/documents submitted to COA, CHED, DBM and other agencies within mandated time       Image: Constraint of the statement of the statemen					
Percentage of financial statements and reports/documents submitted to COA, CHED, DBM and other agencies within mandated time   Prepared by:					
statements and   reports/documents submitted   to COA, CHED, DBM and   other agencies within   mandated time					
reports/documents submitted   to COA, CHED, DBM and   other agencies within   mandated time   Prepared by:     Planning Officer   Date   Budget Officer   Date					
to COA, CHED, DBM and other agencies within mandated time     Prepared by:     Planning Officer     Date     Budget Officer   Date					
other agencies within   mandated time					
mandated time     Prepared by:     Planning Officer     Date     Budget Officer   Date					
Prepared by:					
Planning Officer     Date     Budget Officer     Date					
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Approved by:		Data		Dudget Officer	Data
		Date		Budget Officer	Date
	Approved by:				
	1	Date			



## FORM B

#### DEPARTMENT TARGETS ON KEY PROGRAMS AND PROJECTS TARGETS (ACCOMPLISHMENT) \*

\*Note: Same form to be used for submitting 2013 Accomplishments

### DEPARTMENT \_\_\_\_\_

Key Programs/ Projects	Description of Program/Project Objectives (2)	Total Program Budget (3)	Program Budget for FY2012 (4)	Responsible Bureau/ Offices (5)	Department FY 2012 Actual Accomplish ment (6)	Department FY 2013 Targets/ Milestones (7)	Department FY 2013 Actual Accomplishment (8)	Remarks (9)
Programs/								
Projects				'				
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Programs/				1				
Projects				1				
(2):			ļ!	<b> </b> '				
Programs/				1				
Projects				1 '				
(3):				L'				
Prepared by Planning Official			 Date			 Budget Of	fficer	
Approved by Department S	<b>y:</b> Secretary/Agency He	 ad	Date					

### FORM A-1

#### DETAILS OF BUREAU/OFFICE PERFORMANCE INDICATORS AND TARGETS (ACCOMPLISHMENT) \*

\*Note: Same form to be used for submitting 2013 Accomplishments

DEPARTMENT: \_\_\_\_\_\_BUREAU/OFFICE \_\_\_\_\_\_

Bureau 2         Image: Constraint of the second secon	Major Final Outputs /Responsible Bureaus (1)	Performa nce Indicator 1 (2)	FY 2013 TARGET for Performa nce Indicator 1 (3)	FY 2013 ACCOMPLISHM ENT for Performance Indicator 1 (4)	Performa nce Indicator 2 (5)	FY 2013 TARGET for Performan ce Indicator 2 (6)	FY 2013 ACCOMPLISH MENT for Performance Indicator 2 (7)	Performa nce Indicator 3 (8)	FY 2013 TARGET for Performa nce Indicator 3 (9)	FY 2013 ACCOMPLISH MENT for Performance Indicator 3 (10)	Remark s (11)
Bureau 2         Image: Constraint of the second secon	A. Major Final C	Outputs/Ope	erations			-					
Bureau 3	Bureau 1										
B. Support to Operations (STO) Bureau 1 Bureau 2 Bureau 3 Bureau 1 Bureau 1 Bureau 1 Bureau 1 Bureau 1 Bureau 1 Bureau 2 Bureau 3 Bureau 3 Bureau 3 Bureau 3 Bureau 3 Bureau 4	Bureau 2										
Bureau 1   Bureau 2   Bureau 3   C.General Administration and Support Services (GASS)   Bureau 1   Bureau 2   Bureau 3   Prepared by:	Bureau 3										
Bureau 2 Image: Services (GASS)   Bureau 1 Image: Services (GASS)   Bureau 2 Image: Services (GASS)   Bureau 3 Image: Services (GASS)   Prepared by: Image: Services (GASS)   Image: Services (GASS)   Bureau 1 Image: Services (GASS)   Bureau 2 Image: Services (GASS)   Bureau 3 Image: Services (GASS)   Prepared by: Image: Services (GASS)   Image: Services (GASS)   Bureau 1   Image: Services (GASS)   Bureau 2   Image: Services (GASS)   Bureau 3   Image: Services (GASS)   Image: Services (GASS)   Bureau 3   Image: Services (GASS)   Image: Services (GASS) <	B. Support to C	perations (	STO)		-						
Bureau 3         Image: Service service sec service sector service service service sector service se	Bureau 1										
C.General Administration and Support Services (GASS)   Bureau 1   Bureau 2   Bureau 3   Prepared by:     Planning Officer   Date   Date   Budget Officer Date											
Bureau 1											
Bureau 2	C.General Adm	inistration a	and Support	Services (GASS)							
Bureau 3   Prepared by:	Bureau 1										
Prepared by:											
Date         Budget Officer         Date           Approved by:											
Approved by:											
				Date			Budget Of	ficer		Date	
		retary/Agenc	v Head	Date							



## **CLASSIFICATION OF SUB-GROUPS:**

## Sub – Group A: Academic Sector

Each delivery unit is composed of at least one (1) College/Branch/Campus with board programs and at least one (1) College/Branch/Campus with no board programs.

### For example:

- Colleges: at least one (1) College with board programs and at least one (1) College with no board programs.
- Branches/Campuses: at least one (1) Branch/Campus with board programs and one (1) Branch/Campus with no board programs.

## Sub – Group B: Administration Sector

Some offices within a sector may be combined into one delivery unit to increase the number of individual performers within a delivery unit.

- Student Services
- Research, Extension, Planning and Development
- Administration
- Finance

Note: A delivery unit must have at least ten (10) individual performers (officials and employees.)



## MEASUREMENTS OF TARGET AND ACCOMPLISHMENTS

## For Sub-Group A: Academic Sector

## **Major Final Output (MFO) 1. Higher Education Services**

**Performance Indicator (PI) 1.** Total number of graduates in mandated and priority programs

**Performance Indicator (PI) 2.** Average percentage passing in licensure exams by SUC graduates/national average % passing in board programs covered by SUC

**Performance Indicator (PI) 3.** Percentage of graduates who finished their academic programs according to the prescribed time

## **Major Final Output (MFO) 2. Advanced Education Services**

**Performance Indicator (PI) 1.** Total number of graduates in mandated and priority programs

**Performance Indicator (PI) 2.** Percentage of graduates who engaged in employment or whose employment status improved within 1 year **Performance Indicator (PI) 3.** Percentage of students who rate timeliness of education delivery/supervision as good or better



## **Major Final Output (MFO) 3. Research Services**

**Performance Indicator (PI) 1.** Number of research studies completed in the last 3 years **Performance Indicator (PI) 2.** Percentage of research outputs published in a recognized refereed journal or submitted for patenting/patented **Performance Indicator (PI) 3.** Percentage of research projects conducted or completed on schedule

### **Major Final Output (MFO) 4. Extension Services**

**Performance Indicator (PI)** 1. Number of persons trained weighted by length of training

**Performance Indicator (PI) 2.** Percentage of trainees/clients who rate services rendered as good or better

**Performance Indicator (PI) 3.** Percentage of persons given training or advisory services who rate timeliness of service delivery as good or better



## **SUPPORT TO OPERATIONS (STO)**

**Performance Indicator (PI)** 1. Percentage of students and personnel who availed of non-academic related services (e.g. library services, medical/dental services, guidance services, ICT services, etc.)

**Performance Indicator** (PI) 2. Percentage of faculty and personnel enabled to pursue studies/training



## For Sub-Group B: Administrative Sector

## SUPPORT TO OPERATIONS (STO)

**Performance Indicator (PI)** 1. Percentage of students and personnel who availed of non-academic related services (e.g. library services, medical/dental services, guidance services, ICT services, etc.)

**Performance Indicator** (PI) 2. Percentage of faculty and personnel enabled to pursue studies/training

## **General Administration and Support Services (GASS)**

Performance Indicator (PI) 1. Percentage of actual utilization of budget inclusive of income to total operating budget
Performance Indicator (PI) 2. Percentage of financial statements and reports/documents submitted to COA, CHED, DBM and other agencies within mandated time



## Performance Categories (1)

Department Secretaries shall rank the bureaus or delivery units, including attached agencies, according to their performance following a normal distribution.

Bureaus / Delivery Units			
Distribution	Rating		
10%	Best		
25%	Better		
50%	Good		
15%	Poor		

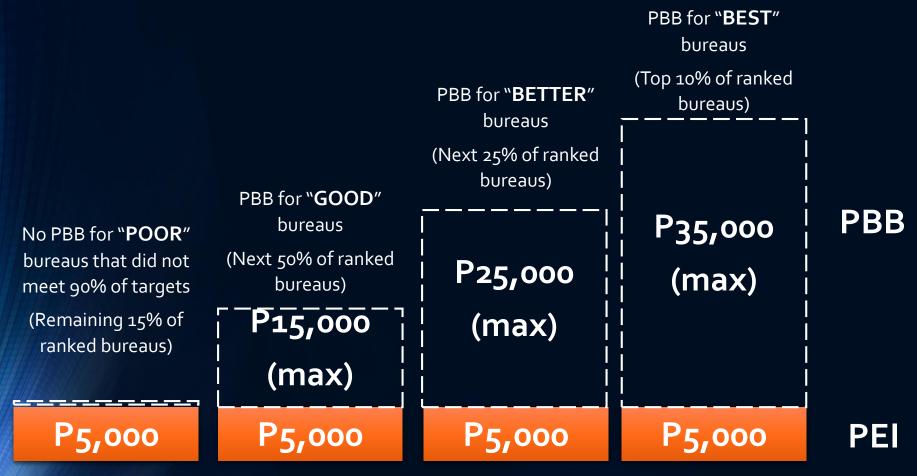
## Performance Categories (2)

For 2012, the Bureau Heads shall rate employees using their respective Performance Appraisal Systems

Personnel within the Bureaus / Delivery Units			
Distribution	Rating		
10%	Best		
25%	Better		
65%	Good		

Below Satisfactory Rating – No PBB

## **PBB** Distribution



No PBB for Bureaus whose accomplishment is less than 90% of targets

## **PBB** Rates of Incentives

Bureau	Individual Category		
Category	Best	Better	Good
	Performer	Performer	Performer
Best Bureau	35,000	20,000	10,000
Better Bureau	25,000	13,500	7,000
Good Bureau	15,000	10,000	5,000

# THANK YOU!

